

Jabatan Perkhidmatan Pembetungan Sarawak
Sewerage Services Department Sarawak

Sewerage Services Department Sarawak responses to general public's queries through feedback form for year 2013:

Received Date	Questions/Queries/Inputs	Responses	Response Date
2013-06-12	Berapakah kadar caj perkhidmatan pembentungan di sarawak?	Jabatan Perkhidmatan Pambetungan Sarawak tidak mengenakan caj bayaran bagi perkhidmatan pambetungan disebabkan projek pambetungan di bandaraya Kuching masih dalam pembinaan	2013-06-12
2013-10-11	can i get explanation about the process involved in Sibu septic tank. For example: flocculation process in floc tank. I need your help A.S.A.P. Thank You	Every septic tank function is the same. There is no difference in Sibu. Septic tank serves as a sedimentation tank. There is no flocculation process in a septic tank.	2013-10-11
2013-11-30	I would like to request for desludging of the septic tank of my property as soon as possible because of the foul smell coming out from the toilets. Please kindly assist if possible	Good morning Ms. Annie Our telephone conversation on 2 December 2013 at 8 a.m. is relevant.	2013-12-02
2013-12-12	I would like to ask if there is any intake for industrial training program in Bintulu site. I am a final year student in Biotechnology courses from Universiti Malaysia Sarawak	The department does not have office or facility in Bintulu Division. Sewerage services in Bintulu is under the Bintulu Development Authority	2013-12-16
2013-12-23	I am staying at Jln Kapin, Green Road. Nearly 1 month ago, the contractor has started digging up a whole right in front of our home, to lay down the sewer pipes. But after encountering some problems, they were unable to complete the job. Although the rest of the sewer pipes has been laid for Jln Kapin, the dug up whole in front of my home has yet to be finished and covered - posing a threat for us - as we drive in and out of our driveway. Please LOOK INTO THIS MATTER URGENTLY, and rectify this SOONEST POSSIBLE	We already informed the contractor pertaining this issue. The contractor informed that they facing difficulty during the excavation due to underneath rock layer. Contractor has been advised to expedite and take the necessary precaution to address the threat posed	2013-12-24